

SENIOR TECHNICAL SPECIALIST

(POSTION LOCATED IN CALGARY ALBERTA)

(Permanent Staff Position not open to Contractors)

(Must be a Canadian Citizen and Eligible to Travel Internationally)

SEND RESUME IN MS WORD to michellethompson@employeremployer.com

Our client is one of the leading designer, manufacturer and supplier of material handling systems and solutions for a large variety of industries within North America, Central America for 37 years. They provide customers with solutions for palletizing and end-of-line packaging, bulk material conveying, and loading and high speed sortation.

They are an International Company headquartered in Germany with subsidiaries in Canada, China, Russia, Australia, Thailand, Brazil, France, USA and India.

Our client is seeking a Senior Technical Specialist for their Calgary Office. The Senior Technical Specialist position is a hands-on job requiring excellent organizational and communication skills as well as having strong experience involving integration of a large number of different mechanical, electrical and controls subsystems in regards to the interface for buildings.

SUMMARY

As the Technical Specialist you will be a subject matter expert (SME) for our clients systems and will support the existing maintenance team with technical knowledge as well as perform preventative checks for ensuring system effectiveness. You will report to the Site Manager.

The Technical Specialist will be hired locally and trained partly for a period of two months in Denmark for all the Operation and Maintenance products and partly for a period of three months on-site with a mentor from one of their client's partners.

The Technical Specialist will be on site 8 hours a day 5 days a week except for holidays, sickness and vacation according to Canadian Labor Law. The Technical Specialist will share a shift plan together with the Site Manager in order to cover 7 days a week. Additional presence on-site e.g. special occasions need for over-time and Call-Outs (Man-On-Site) will be arranged between Site Manager and Technical Specialist.

RESPONSIBILITIES:

- Subject Matter Expert (SME) for our client
- Hotline Level 1 (when on duty) and liaise with Remote Hotline for support
- Ensure continuous improvements
- Attend major stoppages, which require equipment know-how
- Specialist on-site 8 hours a day, 5 days a week except holidays, sickness and vacation
- Available 24 hours a day for emergencies (Shared roster with Site Manager)
- Preventive checks
- Monitor and improve operation
- Supervision of agree KPI's
- Communication with management and customers
- Execute back-up procedures
- Secure PLC and Server Hardware are maintained
- Warranty Case Handling

QUALIFICATIONS

Technical Degree or Diploma from and accredited University of Technical Post-Secondary Institution

- 5 + years' experience working on and with Material/Baggage Handling Systems
- MS Office proficiency
- Financial/Business sense
- Strong Mechanical and Electrical HW skills
- Adhere to all Health and Safety Requirements
- Strategy insight and comprehension; comprehension of values
- Willingness to travel and work in a global team of professionals
- Demonstrated ability to interact and cooperate with all company employees
- Excellence in time management; above average attention to detail and the ability to learn quickly
- Excellence in communication (both verbal and written)

- Excellence in handling multiple tasks and work well under pressure; sense of both urgency and thoroughness
- Professional, positive, and energetic attitude

REQUIRED COMMITMENT:

- Able to set and meet goals; sincere care for others; overwhelming desire to win and be part of a winning team; able and willing to travel and work internationally when required.

If you are interested in this opportunity please forward a resume in MS Word format and state job title. We thank all applicants for applying however only those candidates qualified who are a Canadian Citizen or have working papers or Visa to work in Canada will be contacted all other resumes will be kept on file for future opportunities.